Important Safety Notice: Solenoid Coil Identification

⚠️ DANGER: SHUT-OFF POWER TO THE UV SYSTEM PRIOR TO INSPECTING THE COILS TO PREVENT RISK OF SHOCK

Please refer to below image to identify where the solenoid valve would typically be located within your VIQUA UV System. Valve may be installed on either inlet OR outlet of system. Affected valves will appear as shown.

Inspect the part number that appears on the front of the coil (circled in RED). Only coils with the part number beginning with 400127 are affected.
Inspect the date code on the coil (circled in **RED**). Potentially affected units have coils marked with the following range of date codes:

1A3 through 5A2 (13th week through 52nd week of 2018)
0B1 through 0B8 (1st week through the 8th week of 2019)

If the date code on the coil is within the affected date code range, to avoid the risk of shock, do not re-connect power to or use the UV system until a replacement coil is installed.

Once the date code has been reviewed and the product has been identified within the impacted time period, the end user should follow the next steps:

- Contact the plumber / installer that installed the UV system, VIQUA will be providing a replacement coil which can be installed to fix the system
  - The plumber / installer will have replacement instructions and parts
- What happens if I do not know the plumber / installer that installed my UV system:
  - Please contact VIQUA Technical Support (technicalsupport@viqua.com or 1-800-265-7246 ext. 335)
  - VIQUA Technical Support will help locate a plumber / installer in your area that come and fix your system
  - VIQUA will ensure the plumber / installer has a replacement coil so the system can be fixed