

Microbes in Your Water

As a well owner, you are responsible for the quality of your water. You may already be familiar with some types of water treatment—sediment filtration, water softening, even reverse osmosis—but did you know those methods cannot address microbial contamination? To help us better meet your water treatment needs, we need to understand what you already know about the possible risk of microbes in your water. **Please complete this brief questionnaire in advance of our visit.**



Which microbes are you aware of that could potentially be present in your well water?

- Campylobacter (bacteria)
- Cryptosporidium (protozoa)
- Giardia (protozoa)
- E. coli (bacteria)
- Hepatitis A (virus)
- Salmonella (bacteria)
- Shigella (bacteria)
- I am not aware of any

Do you follow the U.S. Environmental Protection Agency and Health Canada's recommendations for testing your well water for total coliforms annually?

- Yes, I test at least annually.
- No, I test less frequently.
- No, I never test.

Why did you last perform a well water test for possible microbial contamination?

- A change in your water's color, taste, or odor
- A household member developed or has a weak immune system from illness or medical treatment
- A growing family
- Unexplained gastrointestinal illness in anyone drinking the tap water
- A recent move into a new home
- Annual test
- I have not tested my well water recently

Which of the following methods for treating microbes in water are you aware of?

- Chlorine shock
- UV treatment
- I am not aware of any methods
- Other (*specify*) _____

What method do you use for treating chlorine-resistant microbes (e.g., *cryptosporidium*) in water?

- UV technology
- No treatment
- Other (specify) _____

Do you know how to interpret the results of a well water test for microbial contamination?

- Yes
- No, I need help understanding the results

Are you interested in learning how you can simply and effectively treat water that contains microbes?

- Yes, I'd like to learn more
- No

What questions do you have for your water treatment professional?

Name _____

Phone _____ **Email** _____

Address _____

Thank you for completing our questionnaire.

We look forward to helping ensure you have better, quality water.